# Daniel Timiș

**L3 Security Engineer · Zscaler SASE · Zero Trust**

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## PROFESSIONAL SUMMARY

L3 security engineer with 17 years of infrastructure behind every policy. Zscaler ZIA/ZPA at L3 since 2024, built on ten years of IT work in Milan: service desk for Lombardy's regional healthcare system, then systems engineering for corporate clients. I build things that run quietly — and document them so they keep running.

## CORE EXPERTISE

- **Zscaler ZIA — Internet Access** (6+ client tenants) — New tenants built from scratch; Policy design: rule order, groups, departments; SAML / SCIM integration with the identity provider; Traffic forwarding: GRE / IPsec tunnels, PAC files, locations and sub-locations; Migrations from legacy proxies; Zscaler TAC escalations and RCA; URL Filtering and Cloud App Control policies; SSL inspection rules and bypass exceptions; Cloud Firewall, DNS control and IPS; DLP rules, sandbox reports and quarantined files.
- **Zscaler ZPA — Private Access** (200+ applications) — Connector group architecture across sites and cloud, high availability; Device posture and conditional access; Browser Access and Privileged Remote Access (RDP / SSH); VPN-to-ZPA migrations; Application segments, segment groups and server groups; Access policies on SCIM groups and SAML attributes; App Connector deployment (VM, Linux, cloud); Forwarding and timeout policies.
- **Zscaler Client Connector & ZDX** (Deployment · diagnostics · training) — Profile design per group and operating system; Cloud path and ISP analysis; Runbooks and knowledge base; Training L1 / L2 colleagues; App profiles, forwarding profiles, trusted networks; Mass deployment via Intune, GPO or MSI; ZDX deep traces; ZDX alert investigation.
- **Windows Server & Active Directory** (Environments of 1,000–10,000 users) — Domain controllers, FSMO roles, sites and replication; OU design and delegation; Version migrations (e.g. 2008 → 2016 / 2019); Hybrid identity and AD recovery; Group Policy; DNS and DHCP; File servers and NTFS permissions.
- **Networking (Cisco CCNA)** (Cisco · Fortinet · MikroTik · Ubiquiti) — Routing; Site-to-site VPN; LAN / WLAN design; Packet analysis with Wireshark; VLANs and switch configuration; Access points; Firewall rules, NAT, port forwarding; Client VPN.
- **Monitoring, virtualisation & backup** (VMware vSphere / ESXi · Hyper-V · Xymon) — Monitoring design; VMware / Hyper-V clusters; 3-2-1 backup strategy; Disaster recovery tests; Xymon thresholds and tests; Virtual machines and snapshots; Restores from backup; Managed cloud storage.
- **Microsoft Azure & Entra ID** (~5 years) — Hybrid identity (on-prem AD + Entra ID); Cost management and governance; Conditional Access; Virtual machines and storage.
- **Microsoft Intune** (~3 years) — Compliance and configuration profiles; Windows update rings; BitLocker.
- **PowerShell automation** (~10 years) — Scheduled automations; Tools for clients: domain join, PC setup; Bulk user operations; Hardware and software inventory; Maintenance scripts.
- **Microsoft 365** (Exchange Online · SharePoint · Teams) — Exchange RBAC and application scopes (an app allowed to send from one address only); Shared mailboxes and permissions; SharePoint and Teams administration; SPF, DKIM, DMARC.
- **IT service management** (ServiceNow · Remedy · Siebel · Jira SM) — Major incident handling; Process improvement (incident, problem, change); Recurring problem tracking; Knowledge base articles; Vendor escalations; Working to SLA.
- **Security consulting & web (TiD iT®)** (Own company since 2025) — Five-layer security audits (network, devices, users, family, backup); IT infrastructure inventories; Commercial offers and IT service contracts; Cloudflare DNS and Workers; Web security headers and security.txt; Entra ID app sending mail via Microsoft Graph, locked down with Exchange RBAC; Security talks and trainings for entrepreneurs.

## PROFESSIONAL EXPERIENCE

**Zscaler L3 Security Engineer — SASE** — Getronics — Mar 2024 – present · Clients worldwide

L3 escalation for Zscaler ZIA/ZPA in a SASE cloud architecture — access policies, troubleshooting and root cause for clients worldwide.

**Systems Engineer** — Getronics Jun 2022 – Mar 2024 · Clients worldwide

IT operations for Getronics customers worldwide: monitoring (Xymon) of hardware, software, network, managed cloud storage and virtualisation; root-cause work with other teams.

**Founder & administrator** — Administrator Computer S.R.L. (TiD iT®) Sept 2025 – present · Iași, Romania

IT security consultancy for entrepreneurs, SMEs and families, built on a five-layer framework: network, devices, users, family, backup.

**System Administrator** — ALTEN Delivery Center Romania Sept 2021 – Jun 2022 · Iași, Romania

Business-critical IT operations: servers, users and groups, permissions, group policies, event-log review and monitoring; LAN/WAN, SharePoint and end-user infrastructure.

**Junior System Administrator** — AlmavivA May 2021 – Aug 2021 · Iași, Romania

Three domain controllers (Active Directory, Group Policy, OUs); LAN, WAN and VoIP support; application systems for TIM, Vodafone and Wind; smart-working devices.

**Senior Help Desk Technician** — HCL Technologies Nov 2019 – May 2021 · Iași, Romania

1st/2nd level technical support for Xerox — troubleshooting, monitoring and validation in a complex technical environment.

**System Engineer** — ITD Solutions S.p.A. Oct 2015 – Mar 2019 · Milan, Italy

Corporate clients: Windows clients and Server 2008, users and permissions, software deployment, log review, procedure-driven changes and service-quality audits.

**IT Helpdesk — Service Desk L1/L2** — Olisistem ITQ S.p.A. Oct 2010 – Jan 2016 · Milan, Italy

Service desk for SISS, Lombardy's regional healthcare IT system — incidents that can't wait until tomorrow. Incident, problem and change process improvement; Remedy and Siebel.

**Computer Technician (on-call)** — Snap-on Feb 2009 – Jan 2019 · Milan, Italy

On-call installation of Techdoc 3 diagnostic systems and dedicated wireless access points; PC optimisation, imaging, backup and configuration.

## CERTIFICATIONS & TRAINING

**Certification:** Cisco Certified Network Associate (CCNA)

**Training courses (no exam):** Zscaler · Microsoft · ITIL Foundation · CompTIA A+, Network+, Security+

## LANGUAGES

Romanian — native · Italian — native · English — professional working

## ADDITIONAL INFORMATION

Driving licence B, own car · Shifts, weekends and on-call accepted · Remote (Romania / EU) or on-site in Iași

Since 2025 I'm also an Education Mentor at Dalia's Book in Iași. Different field, same habit: finding a clear path through something complicated — whether it's a system or a hard-to-explain subject.